



NATCOOL20 (“Promotion”) Terms & Conditions

Aircon Servicing & Maintenance Contract Plan (“Service”) provided by Natural Cool Airconditioning & Engineering Pte. Ltd. (“Natural Cool”) is limited to new residential customers of Union Power Pte Ltd (“UP”) who successfully signed up for an eligible UP’ electricity plan.

1. This Promotion is valid from 14th September 2020 to 14th November 2020.
2. This Promotion is valid for online sign up of a new residential electricity account with UP under any one of the following plans (Union Saver 12 or Power Saver 12) by applying the promotion code “NATCOOL20”.
3. Eligible customer is not an existing customer of UP at the time of signing up and does not have a UP account that was terminated or closed (whether by the individual or by UP) in the last twelve (12) months prior to the commencement of the promotion period.
4. S\$20 bill rebate (inclusive of GST) will be credited to the eligible customer’s UP account upon successful sign up of a new residential electricity account with UP. The bill rebate is inclusive of GST and will be used to offset UP first month bill. If there should be any rebate balance credits, it will be utilized to offset the next month’s bill and so forth until it is fully utilized.
5. Eligible customer will receive S\$20 e-Voucher to be used when they sign up to a one-year contract plan with Natural Cool worth at least S\$250. For more information, please contact Natural Cool at 6454 1771 or email to: aircon.service@naturalcool.com.sg
6. This Promotion is strictly for eligible customer and is non-transferable. For the avoidance of doubt, UP will not be liable for the evaluation process or decision in relation to Natural Cool acceptance. Such decision shall be solely made by Natural Cool, subject to its own terms and conditions.
7. You agree and accept that UP is not responsible and shall not be liable for any claims, costs, actions or proceedings, loss or damage that may arise out of or in relation to Natural Cool’s Service.
8. All enquiries relating to any Aircon Services including but not limited to eligibility, claims and application, shall be made directly to Natural Cool. For questions on Aircon Services, please email Natural Cool at aircon.service@naturalcool.com.sg.
9. This Promotion is not valid in conjunction with other promotional codes, discount, or vouchers, unless stated otherwise by UP.
10. This Promotion is not exchangeable for cash or any other products or services unless stated otherwise by UP.
11. Full and prompt payment in all monthly bills before disbursement of rebate. In the event of contract breach or early termination before supply end date stated in the contract, UP reserves the right to recover promotion value.

Union Power Pte Ltd

(A member of Union Energy Group)

25 Genting Road #07-01 Singapore 349482

T (65) 6858 5555

F (65) 6284 2414

Co. Reg. 201615847H GST Reg. 201615847H

www.unionpower.com.sg



12. UP reserves the right to amend, suspend, withdraw, or terminate, whether in whole or in part, this Promotion and/or any of these terms and conditions without notice and at UP's absolute discretion.
13. Participation in this Promotion shall constitute acceptance of all these terms and conditions set out above and any amendments thereof.

Updated on 14th September 2020

Union Power Pte Ltd

(A member of Union Energy Group)

25 Genting Road #07-01 Singapore 349482

T (65) 6858 5555

F (65) 6284 2414

Co. Reg. 201615847H GST Reg. 201615847H

www.unionpower.com.sg