



## Union Power & Citibank Dec 2021 New Sign Up Promotion (“Promotion”) - Terms and Conditions

1. The Promotion commences on 1 December 2021 and ends on 31 December 2021, both days inclusive (“Promotion Period”).
2. Only Citi Credit Card Cardholders (excluding Corporate/Commercial Cards) with a registered residential address with postal code starting from 01 to 83, who sign up for any Union Power residential electricity price plan below (“Promo Price Plan”) during the Promotion Period are eligible to participate in this Promotion (“Eligible Cardholder”). For the avoidance of doubt, Citi credit cardholders who have already signed up for a Union Power Plan prior to the Promotion Period are not eligible to participate in the Promotion.
3. Under the Promotion, Eligible Cardholder will receive the below bill rebates (the “Rebate”) if he/she fulfills all the following, during the promotion period:
  - a. is among the first 150 new customer to sign up for the 6-month Promo Price Plan, or the first 200 new customer to sign up for the 12-month Promo Price Plan with Union Power;
  - b. inputs promo code during the sign-up process;
  - c. successfully sets up a recurring bill arrangement with his/her Citi Credit Card by their first Union Power Electricity Bill; and
  - d. is not a United States (“U.S.”) Citizen, U.S. Resident, or U.S. Green Card holder. A person is a “U.S. Resident” if he is present in the U.S. for more than 31 days in the current calendar year, and for an average of at least 183 days over the current calendar year and the preceding calendar years.

Promo Price Plan	Promo Code	Rebate
6-month Union Power Plan <sup>1</sup>	CITIUP15	S\$15 rebate will be credited to the <b>third</b> Union Power electricity bill
12-month Union Power Plan <sup>2</sup>	CITIUP30	S\$30 rebate will be credited to the <b>third</b> Union Power electricity bill

4. Promotion is valid for eligible Cardholders who are not an existing customer of Union Power at the time of sign up and do not have a Union Power account that was terminated or closed (whether by the individual or by Union Power) in the last twelve (12) months prior to the commencement of the Promotion Period.
5. The Gift will be credited by Union Power to Eligible Cardholder’s Union Power account and used to offset the Eligible Cardholder’s third Union Power electricity bill (“Electricity Bill”). If the Electricity Bill amounts to less than the value of the Gift, the remaining value will be used to offset the subsequent Electricity Bill(s) until it is fully utilized.
6. The Gift given under this promotion is not exchangeable for cash or any other products or services unless stated otherwise by Union Power and cannot be used in conjunction with other promotional codes, discount, or vouchers, unless otherwise stated.

<sup>1</sup> 6-month Union Power Plan refers to “Union Saver 6” and “Power Saver 6”.

<sup>2</sup> 12-month Union Power Plan refers to “Union Saver 12” and “Power Saver 12”.

7. The Gift shall be credited to the Eligible Cardholder's Union Power electricity account by 30 April 2022. An Eligible Cardholder who refunds, cancels or disputes the recurring bill arrangement and Union Power Plan before he/she receives the Gift will forfeit the Gift.
8. The Gift credited under this Promotion (i) cannot be used to offset against any minimum payment due under the Citi Credit Card account and (ii) cannot be withdrawn from the Citi Credit Card account in cash.
9. Full and prompt payment in all monthly bills before disbursement of rebate. In the event of contract breach or early termination before supply end date stated in the contract, Union Power reserves the right to recover promotion value.
10. Citibank's and/or Union Power's decision on all matters relating to the Promotion will be determined in its reasonable discretion and is final and binding on all participants.
11. Citibank and/or Union Power shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties. Citibank and/or Union Power shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties.
12. Citibank and/or Union Power reserves the right at its reasonable discretion to terminate or vary or suspend the Promotion and to vary, delete or add to any of these terms and conditions from time to time.
13. "Citibank" means Citibank Singapore Limited and "Union Power" means Union Power Pte Ltd.